

**APPROACH OF MULTIDISCIPLINARY TEAM AND PERCEPTION OF
PATIENT TOWARDS ITS SERVICES (SCREENING AND REFERRAL
SYSTEM) AT OUTPATIENT DEPARTMENT IN CRP.**

Monika Pokhrel

Part – II, M. Sc. in Rehabilitation Science BHPI, CRP, Savar,

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University of Dhaka



ABSTRACT

Purpose: The main purpose of the study was to find the team member concerns and objective information on teamwork processes of Multidisciplinary team with association with demographic component in screening and referral system and perception of patient towards its service.

Objectives: Specific objectives of the study were to find out overall percentage of patients satisfied towards the service of MDT and teamwork processes of Multidisciplinary team with association with demographic component

Methodology: A cross sectional study was conducted among 130 patients visiting CRP and 8 professionals who are forming MDT.

Result: Majority of the participants was 80% had positive perception towards service and still there are 20% still not completely positive towards service, therefore in future we can focus more to identified area and In professional part, The association of demographic Component i.e. (Age, Sex, Qualification and Designation) was found in which designation was significant with team-functioning and team climate and Atmosphere, Qualification was Significant with Team Skills.

Conclusion:

The overall perception of patients towards service is 80% satisfied as well as positive towards service. Through this study the Multidisciplinary team will get review and feedback about the services which they are providing daily at out-door of CRP. This research could be new initiation in the field of MDT who is working for Screening and Referral Services at CRP to know approach and perception of patients towards its Service.

Key words: Multidisciplinary team, Approach, Perception